

Cancellation Form

Please email this form to customercare@deagostini.co.uk, or insert the form in the parcel if you are returning an item. Returns should be sent as per the categories below:

1. Cancellation of a single purchase

You may return any item within 14 calendar days of receipt for a full refund as long as the goods are in their original condition. You will be liable for the cost of returning items.

Product title: _____

Issue numbers or items: _____

I hereby give notice that I cancel my contract of sale of the following items:

Ordered on (or received on): __/__/____

Order number: _____

My name: _____

My address: _____

Post code: _____

Date: __/__/____

Please send the items to the below address

De Agostini,
Enterprise House,
Unit 15,
Rolling Mill Road,
JARROW,
NE32 3DE

2. Cancellation of a subscription

If you wish to cancel a subscription, please complete the information below and email this form to customercare@deagostini.co.uk

Magazine title: _____

Account number: _____

My name: _____

My address: _____

Post code: _____

Date: __/__/____

3. Cancellation of a purchase at retail

If you wish to receive a refund for a publication bought at retail, please complete the information below and send the completed form and the complete issues you wish to receive a refund on to the address below.

Freepost RTKK-CSYK-RKES
De Agostini,
Enterprise House,
Unit 15,
Rolling Mill Road,
JARROW,
NE32 3DE

Product title: _____

Issue numbers or items: _____

My name: _____

My address: _____

Post code: _____

Date: __/__/____

This refund is allowable for issues 1 to 5 only.